

"Within an hour,
you'll know your way
around the *whole*
POS system."

How **Blend On The Hill** hit
the ground running *from*
day one with SumUp

Blend On The Hill is located in coastal town Bournemouth, providing top-notch coffee and food to locals and Bournemouth Echo employees just around the corner. We spoke to Mark—one of Blend's day-one baristas—about how SumUp has worked for the team and their customers.



"We **100% take more orders every day** thanks to our card reader and POS system."



"If there's ever a problem with our system, we get it sorted with a very quick call *directly with a support agent*. The ability to speak to somebody very, very quickly is **a life-saver.**"



Point of Sale *Pro* with Solo card reader

What changed for Blend On The Hill when they switched to SumUp?

- ✓ Used SumUp from day one with minimal training needed
- ✓ Stayed informed with end-of-day reports
- ✓ Used item modifiers to simplify coffee orders

Most-used *features*:



Inventory management

Using end-of-day reports to check on coffee, food and soft drinks



Item modifiers

Creating options for coffee orders like *oat milk*, *extra shot*, or *iced*

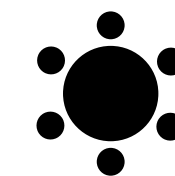


Table plan

Mirroring cafe layout on-screen to assign orders and stay organised



Dedicated support

Checking in with a real support agent now and again when needed